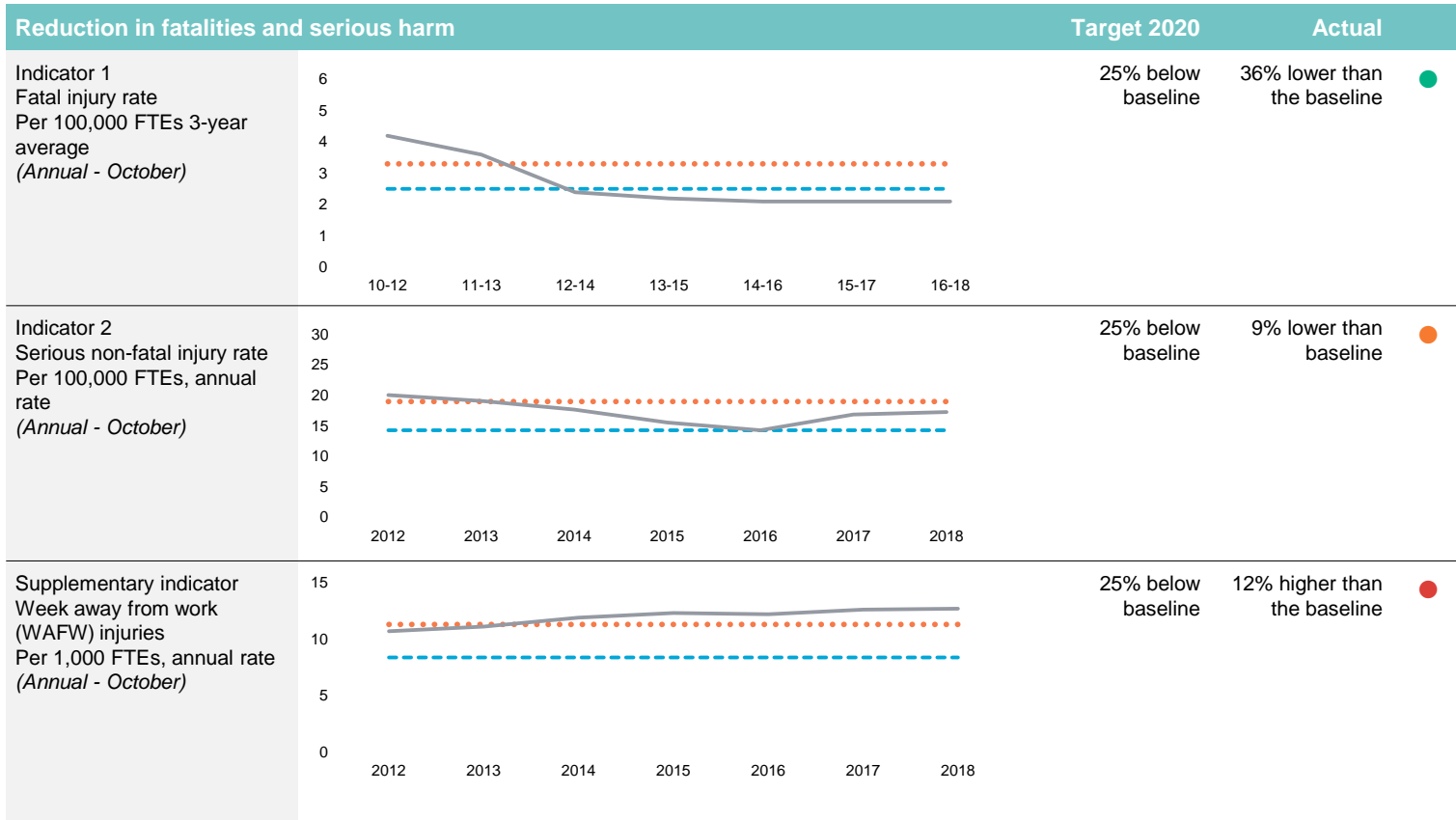


# System targets



| Asbestos-related deaths |  | Catastrophic harm |  | Reduction in energy related fatalities |   |
|-------------------------|--|-------------------|--|--|---|
| Target                  | Commentary   | Target            | Commentary   | Target                                 | Commentary  |
| 50% ↓ ●                 | Currently slightly below the baseline of 88 (82 in 2016). Forecasting indicates we are likely to reach the 2040 target (≤ 44). | 0 ●               | The incident at White Island/Whakaari in December 2019 is a catastrophic event because more than five people were killed in an event that related to work (workers and customers). | ↓ ●                                    | Electricity fatality rate: <i>trending down</i><br>LPG fatality rate: <i>trending down</i><br>Natural gas fatality rate: <i>trending down</i> |



# Statement of Intent - Impact (1 of 2)

| People value health and safety:<br>Our work supports people to value health and safety as part of good business  |       | Target 21/22 | Actual |
|--|-------|--------------|--------|
| <p>1. Percentage of workers in priority sectors who view health and safety as a top priority<br/>(Biannual)</p>  | > 65% | 49%          | ●      |
| <p>2. Percentage of employers in priority sectors who view health and safety as a top priority<br/>(Biannual)</p>  | > 75% | 59%          | ●      |
| <p>3. Percentage of people (workers and employers) who: Made at least one change to improve workplace safety and/or reduce risks to workers health<br/>(Annual)</p>  | > 85% | 86%          | ●      |
| Health and safety improves wellbeing:<br>Our work enables good health and safety to improve people's quality of live   |       | Target 21/22 | Actual |
| <p>4. Percentage of employers who have a process for identifying, assessing and managing the business's main health and safety risks, who also regularly review the processes and systems<br/>(Annual)</p> | > 80% | 84%          | ●      |

## Statement of Intent - Impact (2 of 2)

| Health and safety improves wellbeing:<br>Our work enables good health and safety to improve people's quality of live  |            | Target 21/22 | Actual |      |       |      |       |      |       |      |       |      |       |      |       |      |       |     |       |     |   |
|---|------------|--------------|--------|------|-------|------|-------|------|-------|------|-------|------|-------|------|-------|------|-------|-----|-------|-----|---|
| <p>5. Workers who agreed their workplace has ways for workers to participate in health and safety and raise issues<br/><i>(Biannual)</i></p> <table border="1"> <caption>Data for Item 5</caption> <thead> <tr> <th>Year</th> <th>Percentage</th> </tr> </thead> <tbody> <tr><td>14/15</td><td>~85%</td></tr> <tr><td>15/16</td><td>~88%</td></tr> <tr><td>16/17</td><td>~92%</td></tr> <tr><td>17/18</td><td>~88%</td></tr> <tr><td>18/19</td><td>~90%</td></tr> <tr><td>19/20</td><td>~90%</td></tr> <tr><td>20/21</td><td>~90%</td></tr> <tr><td>21/22</td><td>87%</td></tr> </tbody> </table>                         | Year       | Percentage   | 14/15  | ~85% | 15/16 | ~88% | 16/17 | ~92% | 17/18 | ~88% | 18/19 | ~90% | 19/20 | ~90% | 20/21 | ~90% | 21/22 | 87% | > 90% | 87% | ● |
| Year  | Percentage |              |        |      |       |      |       |      |       |      |       |      |       |      |       |      |       |     |       |     |   |
| 14/15   | ~85%       |              |        |      |       |      |       |      |       |      |       |      |       |      |       |      |       |     |       |     |   |
| 15/16   | ~88%       |              |        |      |       |      |       |      |       |      |       |      |       |      |       |      |       |     |       |     |   |
| 16/17   | ~92%       |              |        |      |       |      |       |      |       |      |       |      |       |      |       |      |       |     |       |     |   |
| 17/18   | ~88%       |              |        |      |       |      |       |      |       |      |       |      |       |      |       |      |       |     |       |     |   |
| 18/19   | ~90%       |              |        |      |       |      |       |      |       |      |       |      |       |      |       |      |       |     |       |     |   |
| 19/20   | ~90%       |              |        |      |       |      |       |      |       |      |       |      |       |      |       |      |       |     |       |     |   |
| 20/21   | ~90%       |              |        |      |       |      |       |      |       |      |       |      |       |      |       |      |       |     |       |     |   |
| 21/22   | 87%        |              |        |      |       |      |       |      |       |      |       |      |       |      |       |      |       |     |       |     |   |
| <p>6. Employers who agreed their workplace has ways for workers to participate in health and safety and raise issues<br/><i>(Biannual)</i></p> <table border="1"> <caption>Data for Item 6</caption> <thead> <tr> <th>Year</th> <th>Percentage</th> </tr> </thead> <tbody> <tr><td>14/15</td><td>~75%</td></tr> <tr><td>15/16</td><td>~75%</td></tr> <tr><td>16/17</td><td>~85%</td></tr> <tr><td>17/18</td><td>~85%</td></tr> <tr><td>18/19</td><td>~85%</td></tr> <tr><td>19/20</td><td>~85%</td></tr> <tr><td>20/21</td><td>~85%</td></tr> <tr><td>21/22</td><td>86%</td></tr> </tbody> </table>                       | Year       | Percentage   | 14/15  | ~75% | 15/16 | ~75% | 16/17 | ~85% | 17/18 | ~85% | 18/19 | ~85% | 19/20 | ~85% | 20/21 | ~85% | 21/22 | 86% | > 90% | 86% | ● |
| Year  | Percentage |              |        |      |       |      |       |      |       |      |       |      |       |      |       |      |       |     |       |     |   |
| 14/15   | ~75%       |              |        |      |       |      |       |      |       |      |       |      |       |      |       |      |       |     |       |     |   |
| 15/16   | ~75%       |              |        |      |       |      |       |      |       |      |       |      |       |      |       |      |       |     |       |     |   |
| 16/17   | ~85%       |              |        |      |       |      |       |      |       |      |       |      |       |      |       |      |       |     |       |     |   |
| 17/18   | ~85%       |              |        |      |       |      |       |      |       |      |       |      |       |      |       |      |       |     |       |     |   |
| 18/19   | ~85%       |              |        |      |       |      |       |      |       |      |       |      |       |      |       |      |       |     |       |     |   |
| 19/20   | ~85%       |              |        |      |       |      |       |      |       |      |       |      |       |      |       |      |       |     |       |     |   |
| 20/21   | ~85%       |              |        |      |       |      |       |      |       |      |       |      |       |      |       |      |       |     |       |     |   |
| 21/22   | 86%        |              |        |      |       |      |       |      |       |      |       |      |       |      |       |      |       |     |       |     |   |
| <p>7. More operators respond to potentially dangerous precursor events: Percentage of all precursor events that were adequately responded to<br/><i>(Annual)</i></p> <table border="1"> <caption>Data for Item 7</caption> <thead> <tr> <th>Year</th> <th>Percentage</th> </tr> </thead> <tbody> <tr><td>14/15</td><td>~95%</td></tr> <tr><td>15/16</td><td>~95%</td></tr> <tr><td>16/17</td><td>~95%</td></tr> <tr><td>17/18</td><td>~85%</td></tr> <tr><td>18/19</td><td>~65%</td></tr> <tr><td>19/20</td><td>~75%</td></tr> <tr><td>20/21</td><td>~85%</td></tr> <tr><td>21/22</td><td>61%</td></tr> </tbody> </table> | Year       | Percentage   | 14/15  | ~95% | 15/16 | ~95% | 16/17 | ~95% | 17/18 | ~85% | 18/19 | ~65% | 19/20 | ~75% | 20/21 | ~85% | 21/22 | 61% | > 99% | 61% | ● |
| Year  | Percentage |              |        |      |       |      |       |      |       |      |       |      |       |      |       |      |       |     |       |     |   |
| 14/15   | ~95%       |              |        |      |       |      |       |      |       |      |       |      |       |      |       |      |       |     |       |     |   |
| 15/16   | ~95%       |              |        |      |       |      |       |      |       |      |       |      |       |      |       |      |       |     |       |     |   |
| 16/17   | ~95%       |              |        |      |       |      |       |      |       |      |       |      |       |      |       |      |       |     |       |     |   |
| 17/18   | ~85%       |              |        |      |       |      |       |      |       |      |       |      |       |      |       |      |       |     |       |     |   |
| 18/19   | ~65%       |              |        |      |       |      |       |      |       |      |       |      |       |      |       |      |       |     |       |     |   |
| 19/20   | ~75%       |              |        |      |       |      |       |      |       |      |       |      |       |      |       |      |       |     |       |     |   |
| 20/21   | ~85%       |              |        |      |       |      |       |      |       |      |       |      |       |      |       |      |       |     |       |     |   |
| 21/22   | 61%        |              |        |      |       |      |       |      |       |      |       |      |       |      |       |      |       |     |       |     |   |
| Collective approach to health and safety:<br>Our work leads the health and safety system towards shared goals   |            | Target 21/22 | Actual |      |       |      |       |      |       |      |       |      |       |      |       |      |       |     |       |     |   |
| <p>8. Percentage of people (workers and employers) we engage with who agreed that WorkSafe is making a real difference to workplace health and safety in New Zealand<br/><i>(Annual)</i></p> <table border="1"> <caption>Data for Item 8</caption> <thead> <tr> <th>Year</th> <th>Percentage</th> </tr> </thead> <tbody> <tr><td>16/17</td><td>~65%</td></tr> <tr><td>17/18</td><td>~65%</td></tr> <tr><td>18/19</td><td>~68%</td></tr> <tr><td>19/20</td><td>~68%</td></tr> <tr><td>20/21</td><td>~70%</td></tr> <tr><td>21/22</td><td>70%</td></tr> </tbody> </table>   | Year       | Percentage   | 16/17  | ~65% | 17/18 | ~65% | 18/19 | ~68% | 19/20 | ~68% | 20/21 | ~70% | 21/22 | 70%  | > 75% | 70%  | ●     |     |       |     |   |
| Year  | Percentage |              |        |      |       |      |       |      |       |      |       |      |       |      |       |      |       |     |       |     |   |
| 16/17   | ~65%       |              |        |      |       |      |       |      |       |      |       |      |       |      |       |      |       |     |       |     |   |
| 17/18   | ~65%       |              |        |      |       |      |       |      |       |      |       |      |       |      |       |      |       |     |       |     |   |
| 18/19   | ~68%       |              |        |      |       |      |       |      |       |      |       |      |       |      |       |      |       |     |       |     |   |
| 19/20   | ~68%       |              |        |      |       |      |       |      |       |      |       |      |       |      |       |      |       |     |       |     |   |
| 20/21   | ~70%       |              |        |      |       |      |       |      |       |      |       |      |       |      |       |      |       |     |       |     |   |
| 21/22   | 70%        |              |        |      |       |      |       |      |       |      |       |      |       |      |       |      |       |     |       |     |   |

# Statement of Performance Expectations – Activity measures (1 of 3)

| Harm prevention   |   | Target 19/20             | Actual     |
|---|---|--------------------------|------------|
| 1. Percentage of people who say our guidance is useful (this measure provides an indication of how we help all parts of the system understand what good health and safety practice looks like) (Annual) |   | Hold or increase (≥ 97%) | 97% ●      |
| 2. Percentage of assessments that include interaction with a worker or representative where available (Quarterly - YTD)   |   | ≥ 80%                    | 87% ●      |
| 3. Update and implement Healthy Work Plan and Harm Reduction Action Plan (Quarterly - YTD)  | <p>Update Healthy Work Plan →      Update Harm Reduction Action Plan ✓</p> <p>Implement Healthy Work Plan →      Implement Harm Reduction Action plan →</p> | Achieve                  | On track ● |
| 4. Percentage of assessments that include a focus on work-related health risks (Quarterly - YTD)  |   | ≥ 50%                    | 66% ●      |

## Statement of Performance Expectations – Activity measures (2 of 3)

| Regulatory effectiveness   |   | Target 19/20                | Actual |        |        |        |               |    |   |   |   |             |   |   |   |   |                       |    |   |   |   |           |    |    |    |    |      |            |
|--|---|-----------------------------|--------|--------|--------|--------|---------------|----|---|---|---|-------------|---|---|---|---|-----------------------|----|---|---|---|-----------|----|----|----|----|------|------------|
| 5. Percentage of prosecutions that are successful<br>(Quarterly - YTD)   |   | ≥ 80%                       | 94% ●  |        |        |        |               |    |   |   |   |             |   |   |   |   |                       |    |   |   |   |           |    |    |    |    |      |            |
| 6. Percentage of investigations where a final decision is made and communicated to victims and PCBUs within 12 months of commencement<br>(Quarterly - YTD)                                     |   | 100%                        | 100% ● |        |        |        |               |    |   |   |   |             |   |   |   |   |                       |    |   |   |   |           |    |    |    |    |      |            |
| 7. Percentage of energy safety investigations (notifiable/non-notifiable incidents and unsafe situations) involving gas and electricity that are completed within 60 days<br>(Quarterly - YTD) |   | ≥ 80%                       | 91% ●  |        |        |        |               |    |   |   |   |             |   |   |   |   |                       |    |   |   |   |           |    |    |    |    |      |            |
| 8. Percentage of safety cases under review according to schedule<br>(Quarterly)  | <table border="1"> <thead> <tr> <th>Safety case review schedule</th> <th>Dec 19</th> <th>Mar 20</th> <th>Jun 20</th> <th>Oct 20</th> </tr> </thead> <tbody> <tr> <td>Not yet begun</td> <td>10</td> <td>6</td> <td>1</td> <td>0</td> </tr> <tr> <td>In progress</td> <td>5</td> <td>4</td> <td>1</td> <td>0</td> </tr> <tr> <td>Further info required</td> <td>12</td> <td>6</td> <td>0</td> <td>0</td> </tr> <tr> <td>Completed</td> <td>30</td> <td>42</td> <td>45</td> <td>58</td> </tr> </tbody> </table> | Safety case review schedule | Dec 19 | Mar 20 | Jun 20 | Oct 20 | Not yet begun | 10 | 6 | 1 | 0 | In progress | 5 | 4 | 1 | 0 | Further info required | 12 | 6 | 0 | 0 | Completed | 30 | 42 | 45 | 58 | 100% | On track ● |
| Safety case review schedule  | Dec 19  | Mar 20                      | Jun 20 | Oct 20 |        |        |               |    |   |   |   |             |   |   |   |   |                       |    |   |   |   |           |    |    |    |    |      |            |
| Not yet begun  | 10  | 6                           | 1      | 0      |        |        |               |    |   |   |   |             |   |   |   |   |                       |    |   |   |   |           |    |    |    |    |      |            |
| In progress  | 5   | 4                           | 1      | 0      |        |        |               |    |   |   |   |             |   |   |   |   |                       |    |   |   |   |           |    |    |    |    |      |            |
| Further info required  | 12  | 6                           | 0      | 0      |        |        |               |    |   |   |   |             |   |   |   |   |                       |    |   |   |   |           |    |    |    |    |      |            |
| Completed  | 30  | 42                          | 45     | 58     |        |        |               |    |   |   |   |             |   |   |   |   |                       |    |   |   |   |           |    |    |    |    |      |            |

# Statement of Performance Expectations – Activity measures (3 of 3)

| System leadership  |  | Target 19/20                             | Actual       |
|--|--|--|--------------|
| 9. The number and range of sectors supported by tripartite sector leadership groups (Quarterly)                      |  | 5<br>(increase by at least 2 from 18/19) | 3 ●          |
| Percentage of people we directly engage with who agreed WorkSafe is: (Annual)  |  | Target 19/20                             | Actual 18/19 |
| 10. Educative  |  | Increase (> 70%)                         | 70% ●        |
| 11. Fair   |  | Increase (> 91%)                         | 91% ●        |
| 12. Proportionate  |  | Increase (> 68%)                         | 68% ●        |
| 13. Performing effectively   |  | Increase (> 70%)                         | 70% ●        |
| Organisational excellence  |  | Target 19/20                             | Actual       |
| 14. Staff engagement as measured in the 'We Say' survey results (Annual)   |  | ≥ 61%                                    | 61% ●        |
| 15. Progress toward achieving strategic goal of becoming a leader in New Zealand health and safety practice (Annual) |  | Achieve 'Performing' level               | Developing ● |