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# Competent to Operate



## WorkSafe Training and Supervision Workshop 2018

- Overview
- Key Roles
- Plant
- Grading
- Assessments
- SkillsView
- Numbers/Progress
- Outcomes



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## **Overview**



## The Competent to Operate (CTO) programme

- Fulton Hogan's In-house Verification of Competency (VOC) for mobile plant
- 18 plant types identified
- Occurs by way of a field-based assessment
- Carried out by an approved CTO Assessor
- National standard, relevant to all employees who operate mobile plant

## Competent to Operate = Licence + Endorsement + Competent Assessment If you turn the key you must be assessed!

Under the Health & Safety at Work Act 2015, a PCBU must ensure, so far as reasonably practicable, the **safe use**, **handling** and storage **of plant**, structures and substances.









## Roll the clock back....The History of CTO in Fulton Hogan

**2012:** Incident with Rob Holland in Gisborne followed by MBIE improvement notice to assess all operators

**2013:** National Project from May 2013 – steering group formed plus form development and process determined

- June National Competency Programme approved by Executive
- July NZ Assessor structure and assessors identified
- August Assessor's trained & Programme Piloted in Alexandra
- Sept Rollout to Southern Zone
- November Rollout to Central & Northern Zones

**2014:** Assessments continue, improvements, plant added

**2015:** Second wave of assessors trained, moving into upskilling, plant added

2016: Upskilling continues, refresher assessments commence, moving into maintenance phase, assessments reviewed and adjustments/improvements made
2017: Additional plant added

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#### **Assessors**

- Full-Time Assessors: North Island (Brian Soar), South Island (Ray Patrick)
- Supported by 60 plus Regional Part-Time Assessors
- Supported by regional verifiers (SMEs) where working outside of scope

South Island Full Time Assessor North Island Full Time Assessor

**Regional Part Time Assessors** 

Verifiers

# Plant



## Plant (Scope)

18 Plant Type		
Roller	Crane	
Grader	Chip Spreader	
Loader	Skid Steer Loader (Bobcat)	
Tractor	Articulated Dump Truck	
Excavator	Rigid Dump Truck	
Paver	Bitumen/Emulsion Sprayer	
Mill	Bitumen/Emulsion Tanker/Trailer	
Truck (Class 2 or 4)	Truck and Trailer	
Bulldozer	Ride-on Mower	







#### **Assessment Grades**

Grade	Meaning of Grade	Supervision Requirements
0 – Needs Assessment	<u>New staff</u> : Must only operate plant under active supervision until competency assessment has been completed. <u>Current</u> <u>staff</u> : Operate as usual, supervision applied as manager deems suitable	Active Supervision: The supervisor is alongside the operator, is not undertaking another task, and is in direct eye contact with the operator.
1 – Needs Training	Must only operate plant under active supervision until trained and reassessed as competent	Active Supervision: The supervisor is alongside the operator, is not undertaking another task, and is in direct eye contact with the operator.
2 – Able to Operate Under Supervision	Must only operate plant under supervision until trained and reassessed as competent	The supervisor must be on site, and able to see the operator.
3 – Competent	Employee is competent to a basic, safe minimum standard and may operate plant unsupervised.	Managers and Foremen <u>must</u> read the attached notes to check for any activities which may still require supervision or assessment e.g. "Not Yet Competent in loading and unloading plant"*
4 – Able to Train Others	May operate plant unsupervised and is able to train others in the functions of this type of plant. Typically a skilled operator with good communication skills.	Managers and Foremen should still check notes for any areas not assessed or competent in.

## Assessments



2016-04-19 21:06 GMT

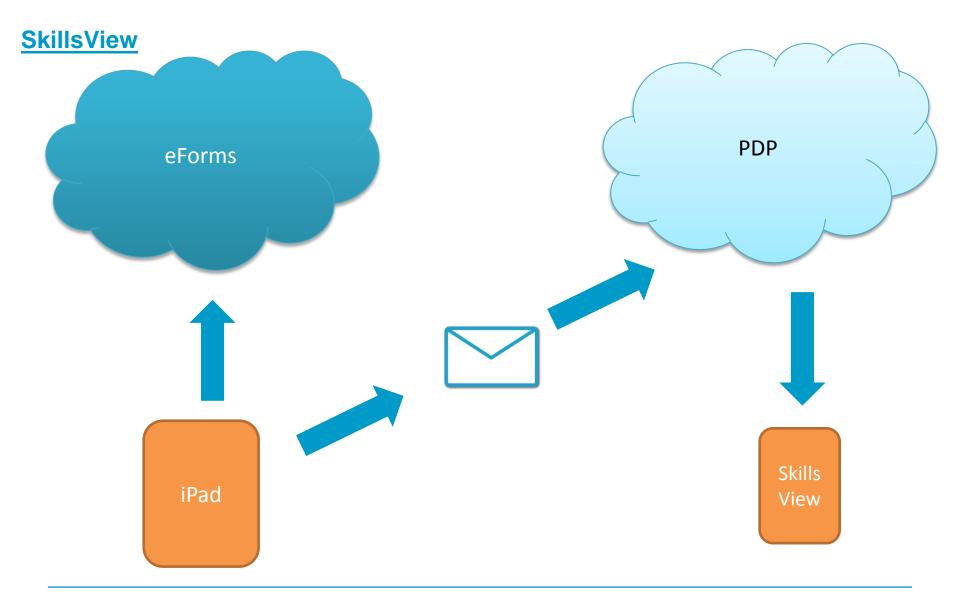
#### **Assessment Process**

••••• Spark NZ 奈 Done	9:45 AM	<b>1</b> 41% ■
Done	Stewart Connolly	Lt'
	Task: Operate Excavator	
Fuiton Hogan	Make*	
Competency Details	Model (< or > 5T?)*	
Assessment	Uperator*	
Technical Knowled	1	
Evaluation	Operator Experience*	
Sign off !	! Region*	Q
	Department*	
	Assessment Date*	No Date Selected
	Assessment Type*	Assess1 Reassess Refresh
	Location*	
	Assessor*	Q
	Verifier	
	Licence Required & Sighted*	
	Endorsement Required & Sighte	ed *
	Training Records Submitted	Yes No

Assessment	
Rating	
1 = Needs Training; 2 =	Able to work under supervision; 3 = Competent; 4 = Able to train others
Appropriate PPE	
Skill rating	3 (0 - 4)
Comments	The appropriate ppe was warn for the assessment
Pre-start Check	
Skill rating	3 (0 - 4)
Training Needs	
Comments	Appropriate pre start was carried out for the assessment
Identifies Hazards	on Site
Identifies Hazards on Si	ite and manages those hazards when operating a Loader
Skill rating	3 (0 - 4)
Training Needs	
Comments	is able to identify hazards within the work place
Getting On and Off	Safely
Skill rating	3 (0 - 4)
Training Needs	
Comments	Three points of contact used to enter and exit the machine
eForms Ref. ISWDMDCESK	1/4
Operator Controls,	Basic Movement & Bucket Operation
Skill rating	3 (0 - 4)
Training Needs	
Comments	The operation of this machine is not a problem

# **Recording and Checking**

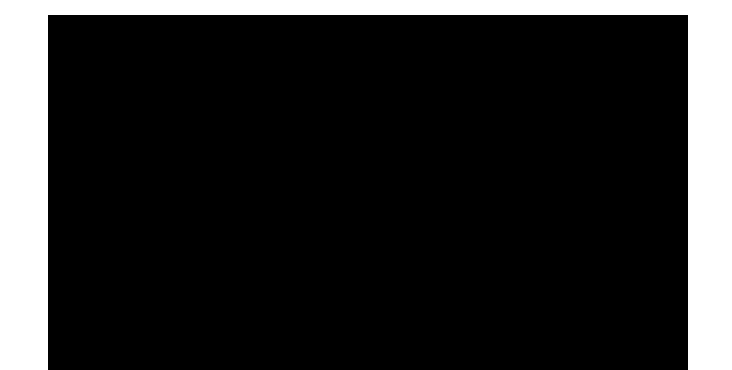




## **Recording and Checking**



#### **SkillsView**





### As of February 2018

- Over **17900** assessments completed since CTO began (August 2013), of which;
- 9483 attributed to 'current/active' employees
- 94% (8951) of all assessments completed have achieved competency (Grade 3&4)
- 6% (532) of all assessments completed require some level of training and reassessment (not-yet-competent, Grade 1&2)
- Grade 0: Needs Assessment account for **4% (436)** of all grades (0-4)

## **Progress and Numbers**

## As of February 2018

- Assessment Count Plant Type
  - Loader **3637** assessments
  - Roller 3166 assessments
  - Excavator 3060 assessments
- Assessment Count Region
  - Canterbury **4256** assessments
  - Auckland 2347 assessments
  - Sakai 1754 assessments
- Operator Count
  - Loader **1859** operators
  - Roller 1561 operators
  - Excavator 1471 operators













#### **Benefits of CTO**

- Contributes to improved mobile plant related safety performance, through ensuring sub-standard operators are identified and supervised
- Identifies highly capable operators
- Supports incident investigation
- Develops goal-orientated training initiatives
- Provides a framework for constructive feedback and recognises employee ability
- Sets clear performance expectations for employees
- Lends to greater employee engagement







